

What changes are being made to CertainTeed’s shingle warranty?

CertainTeed has a **Lifetime Limited Warranty for all laminate shingles and selected strip shingles**. We have also increased our wind resistance warranty.

How is CertainTeed able to make this change?

All CertainTeed shingles meet or exceed industry standards. Underwriters Laboratory independently verifies that **ALL** of our fiberglass shingle products meet the quality standards of both **ASTM D3462** (tear strength, nail pull resistance, and wind uplift) and **ASTM D7158 Class H 150 mph** wind test. CertainTeed has over twenty five years of field experience and demonstrated performance. We are confident in the product design, durability and proven results of our fiberglass shingles.

Enhanced Lifetime Limited Warranty

CertainTeed Roofing Lifetime Warranted Products	SureStart™ Period	15 Year Wind Warranty	Algae Resistant Warranty
Grand Manor Presidential Shake TL Landmark TL (& IR) Centennial Slate Presidential Shake (& IR) Carriage House Landmark Premium Landmark Solaris Highland Slate (& IR) Independence	10 Years Including material, labor, tear-off and disposal	110 / 130 MPH	15 Years
Landmark Special Landmark Plus Landmark Canada Landmark Hatteras	10 Years Including material and labor	110 / 130 MPH	10 Years

Does the new warranty apply to the inventory of CertainTeed products?

Yes, CertainTeed’s laminate products labeled with previous warranty periods and terms (30, 40, 50 year and Lifetime), will be supported with a new Lifetime warranty certificate, and an updated 2011 product warranty that are available from our Territory Sales Managers or at <http://www.certainteed.com/products/roofing>.

When will new literature and samples reflect the new warranty?

Updates to existing literature and sample boards are underway and will be phased in throughout the year.

Will shingle packaging be updated?

Our shingle packaging remains valid as it does not contain specific warranty information by product. Our packaging provides information where to find complete warranty information on our website.

What effect does the new Lifetime Warranty have on credentialed companies promoting extended warranties?

CertainTeed credentialed companies benefit from this warranty enhancement as they can offer **50 years of SureStart™ PLUS Coverage on the industry’s largest offering of Lifetime products**. Only CertainTeed credentialed companies can offer this significant competitive advantage over non-credentialed contractors, and sub-contracted installers.

When does this change take effect?

The new Lifetime Limited Warranty is effective for roofs installed on or after January 1, 2011.

Where does the new Lifetime Warranty apply?

The new Lifetime Limited Warranty is applicable for products installed in the United States, its territories and Canada.